

B.B.A. Semester - 5 (CBCS) Examination**Oct/Nov.- 2024 (Old Course)****HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS (ELECTIVE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

Que- 1 Define the term Industrial relations and discuss its characteristics. (14)

OR

Que- 1 Describe the factors affecting Industrial relations.

Que- 2 Describe the difference between Industrial disputes and Industrial conflict. (14)

OR

Que- 2 Describe the forms of Industrial dispute in detail.

Que- 3 Discuss the Minimum Wages Act 1948. (14)

OR

Que- 3 Discuss the Payment of Gratuity Act 1972.

Que- 4 Discuss about Employee empowerment. (14)

OR

Que- 4 Discuss the forms of worker's participation in management.

Que- 5 Define the term trade union and discuss the functions of trade union. (14)

OR

Que- 5 Discuss the issues and practices in Negotiation in Indian industries.
